

Intex Concepts | Shutter Warranty Document

Intex Concepts Pty Ltd (“Intex”) warrants that its shutter panels and components will be free from defects in materials and workmanship for the stated periods from the date of purchase, subject to the provisions of this warranty, provided they were purchased after 1st January 2014 and were:

1. Supplied by Intex Concepts; and
2. Manufactured by an accredited Intex Concepts Manufacturer; and
3. Sold by an accredited Intex Concepts Reseller; and
4. Professionally installed by an accredited Intex Concepts Installer and according to
5. Intex Concepts installation procedures; and
6. The entire system supplied to the consumer is a Intex Concepts system and not parts thereof.

This warranty is limited to the repair or replacement of the defective materials and components. Repairs will be made with like or similar parts. Intex Concepts reserves the right to discharge its obligations under this warranty by refunding the original purchase price of the defective materials or components.

Shutter products and time periods for respective shutter products included in this warranty are as follows:

1. Intex Concepts Bermuda 2000, 1500 and 1000 Series – 10 Years on the product and the powder coat finish, 5 years on the hardware/components
2. Intex Concepts Riviera AL Series – 10 Years on the product and 5 Years on the finish and components
3. Intex Concepts Provence series – 10 Years on the product, 5 Years on the components, 3 Years on the Paint Finish and 2 Years on the Stain Finish
4. Any product included and advertised in the Intex Concepts Shutter Retail Brochure

This Warranty Excludes:

- Any condition or damage relating to, or resulting from, accidents, alterations, discoloration or fading over time, misuse, abuse, normal wear and tear, removal and/or reinstallation, failure to follow the installation or use instructions of Intex Concepts, or force majeure including, without limitation, storm, fire, flood, cyclone, standing water, explosion, earthquake, vandalism, riot, act of war, pollutant, act of God or other occurrence beyond the control of Intex Concepts.
- Installations subject to salt spray or marine influences, severe industrial or corrosive environments or internal situations subject to moisture laden air, shipping charges and costs for removing, disassembling, reassembling and reinstalling the materials or components.

Special Conditions

All methods, allowances and specifications must follow the information provided in the manufacturing and installation guides as provided by Intex Concepts. All sizes and installations must fall within the guidelines provided by the Product Specification Document. Failure to adhere to any of the above clauses will result in the voiding of all warranties.

Interpretation

This warranty shall be interpreted and applied subject to the operation of any statute applicable in Australia, the terms of which cannot be excluded by the parties, including (if applicable) relevant provisions of the Trade Practices Amendment (Australian Consumer Law) Act (No. 1) 2010 and similar State legislation. With the exception of the matters outlined in this document, all other implied terms, warranties, conditions and consequences are excluded.

Warranty Claims

Warranty claims must be made as soon as possible after discovery of the defect and, in any event, within the warranty period. Warranty claims must be accompanied by proof of payment of the full purchase price by the original purchaser.

Warranty Process

Contact the place of purchase or take the product back to the place of purchase. The place of purchase must be an accredited Intex Concepts Reseller. Proof of purchase (a copy of the tax receipt detailing the date of the purchase, the product purchased & the place of purchase) from an accredited Intex Concepts Reseller is required for all warranty claims.